

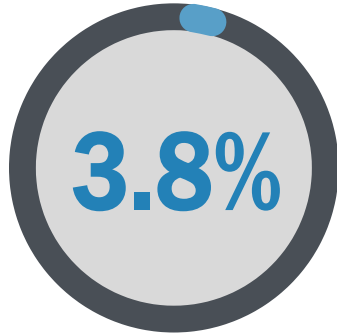
# Performance Report

## Employment Scorecard



May 2026

### Labor Market Data



Unemployment rate\*

4,483,917

Labor force



63.3%

Labor force participation rate\*

11,478

Initial claims

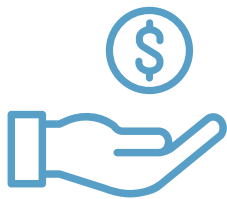
99,739

Continued claims

### Unemployment Insurance

29M

Total benefits paid



4,083

Unpaid pending claims†



1,600

Pending appeals docket\*



### Customer Call Center Data

29,127

Total calls handled



6:27min

Average wait time for all calls