

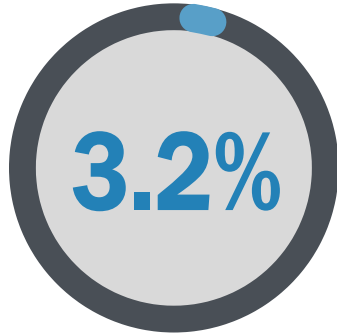
Performance Report

Employment Scorecard



March 2025

Labor Market Data



Unemployment rate*

4,586,644

Labor force



Labor force participation rate*

Labor force participation rate*

14,517

Initial claims

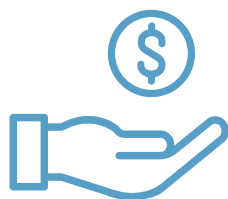
99,911

Continued claims

Unemployment Insurance

28M

Total benefits paid



4,527



Unpaid pending claims†

1,168

Pending appeals dockets*



Customer Call Center Data

32,075

Total calls handled



8:23min

Average wait time for all calls