

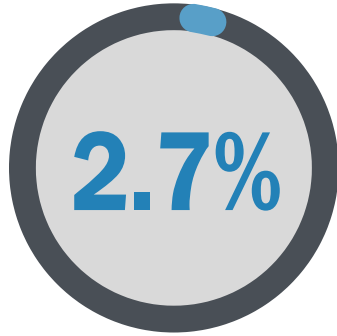
Performance Report

Employment Scorecard



July 2024

Labor Market Data



Unemployment rate

4,570,647

Labor force



66.1%

Labor force participation rate

11,007

Initial claims

88,967

Continued claims

Unemployment Insurance

28M

Total benefits paid



3,433

Unpaid pending claims†



7,827

Pending appeals docket*



Customer Call Center Data

25,825

Total calls handled



8:45min

Average wait time for all calls